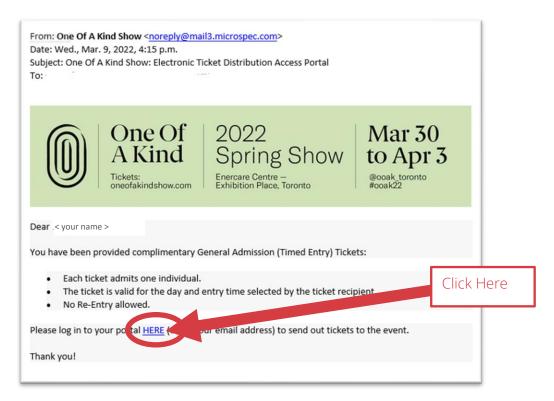
#### How to Use the Electronic Ticket Distribution Portal

V1 – March 9, 2022

### Step 1

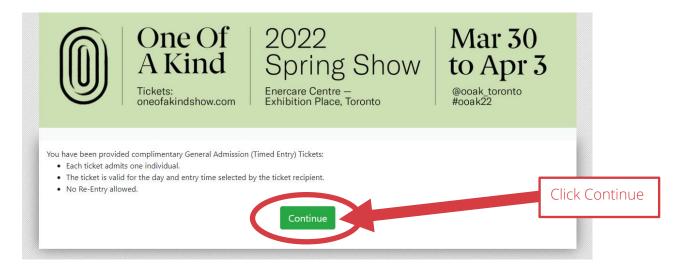
To access your electronic ticket distribution portal, click the link in the email you received from One Of A Kind Show (<u>noreply@mail3.microspec.com</u>). If you need this email re-sent to you, please contact Laura.Barrett@informa.com.

Here is an example of the email invitation:

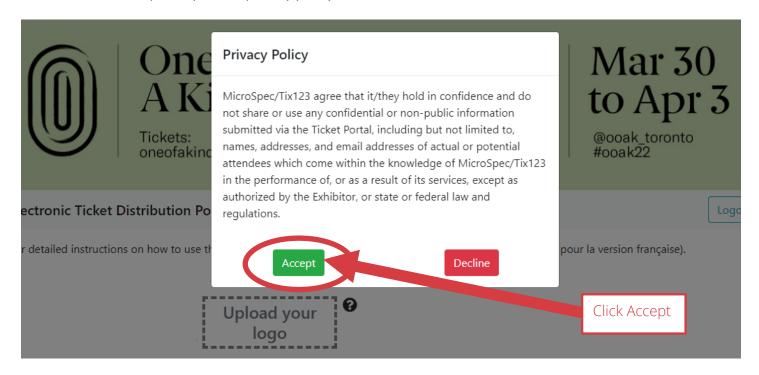


#### Step 2

Clicking the link in the email will take you to this web page; click "Continue":

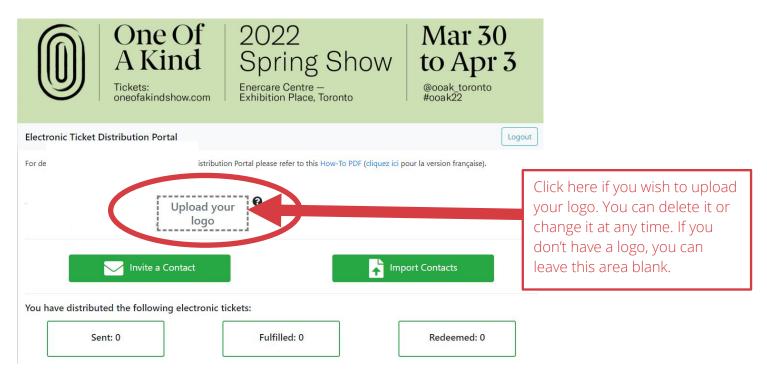


Next, read and accept the portal's privacy policy:

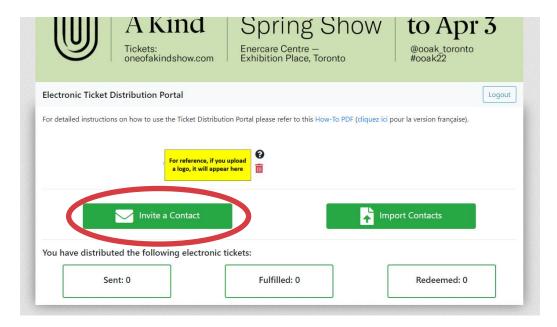


### Step 4 (optional)

You have the option of uploading your logo which will appear in the invitation emails sent out to your guests.

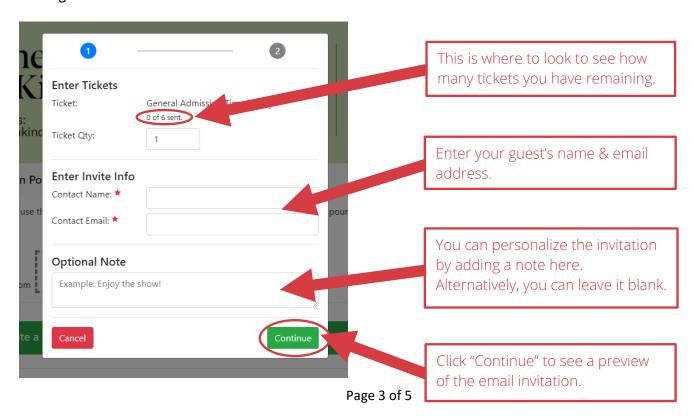


You can send out your tickets to one person at a time or you can upload a list of contact names. To send a ticket to one person at a time click on "Invite a Contact":

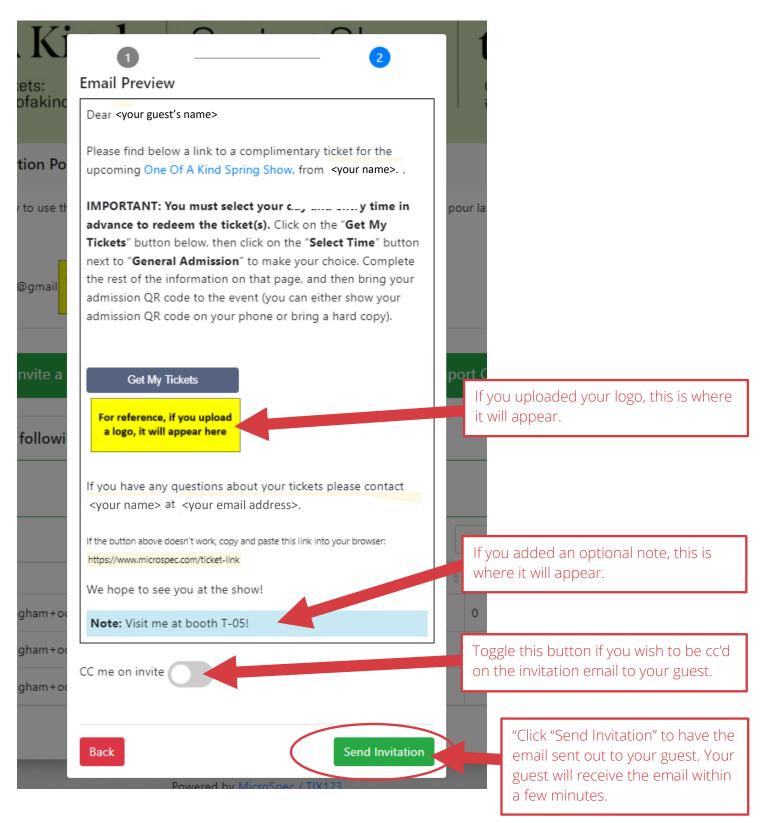


## Step 6

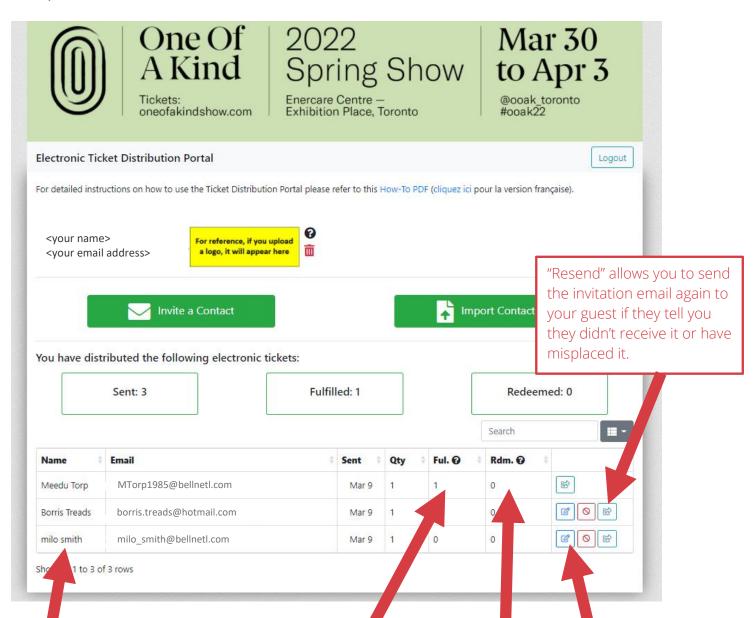
Select the number of tickets you would like to send then fill out the recipient's contact name and email address. You can add an optional note or leave that field blank. Important note: all tickets sent to your guest must be redeemed for the same day/time slot. For example, if you send Mr. Smith 2 tickets, he will need to redeem them both for the same day and time slot; he can't redeem one ticket for Saturday at 2pm and the 2<sup>nd</sup> ticket for Monday at 6pm. To be able to do that you would need to send Mr. Smith one ticket at a time and not together in one transaction.



Review and send the email invitation:



#### Track your invitations:



Here you'll see a list of the guests you've sent tickets to.

"Fulfilled" means your guest received your email invitation, clicked the "Get Tickets" button in the message and completed the ticket selection process.

Once your guest has completed the process, you are not able to give that ticket to someone else. "Redeemed" means your guest went to the Show and had their ticket scanned at the door. "Edit" allows you to change the email address of your guest if you typed it incorrectly or if the guest hasn't already 'fulfilled' the ticket by choosing their day and time slot then you can reissue the ticket to a different guest.

Page 5 of 5